

Program / Service	Contact Information	Measure/Benefit
<b>INDIVIDUAL</b>		
Telecare	811	<ul style="list-style-type: none"> <li>Before calling 811 use the self-assessment tool at <a href="http://gnb.ca/coronavirus">gnb.ca/coronavirus</a> to help determine whether you should be tested for COVID-19. <b>Do not visit a hospital, physician's office, lab or healthcare facility without consulting 811 first.</b></li> </ul>
State of Emergency Compliance and Information Line	1-844-462-8387 or <a href="mailto:helpaide@gnb.ca">helpaide@gnb.ca</a>	For non-health related questions, including questions about compliance with the state of emergency.
Canadian Red Cross	<p><b>To apply for the New Brunswick Workers Emergency Income Benefit: 1-800-863-6582</b> (8 a.m. to 8 p.m., 7 days a week)</p> <p>1-800-863-6582 (Emergency Social Services for COVID-19 requests and direction to appropriate resources)</p>	<ul style="list-style-type: none"> <li>One-time \$900 individual benefit to be available in April.</li> <li>Registration by phone and online (visit <a href="http://www.gnb.ca/coronavirus">www.gnb.ca/coronavirus</a> and find the link to the NB Workers Emergency Income Benefit under Quick Links)</li> <li><b>Thursday, April 2 – First payments begin via electronic financial transfer and mailed cheques</b></li> </ul>
Seniors	<b>To apply for Low-Income Seniors' Benefit: 1-800-669-7070</b>	<ul style="list-style-type: none"> <li>Applications for the 2020 Low-Income Seniors' Benefit now available: an annual \$400 cheque to assist low-income seniors in New Brunswick. The application deadline is Dec. 31, 2020.</li> </ul>
Daycares and Early Childhood Centres	1-833-221-9339 for information on the Child Care Portal	<ul style="list-style-type: none"> <li>For parents whose work is considered an essential service and are in need of child care, visit the Child Care Portal online</li> </ul>
Student Loans	1-800-667-5626 (Provincial Student Loans) 1-888-815-4514 (National Student Loan Service Centre)	<ul style="list-style-type: none"> <li><b>Six-month moratorium</b> on student loan payments and interest (Federal and Provincial) beginning in <b>early April</b></li> </ul>
Protection for New Brunswick Tenants	1-888-762-8600	<ul style="list-style-type: none"> <li>The authority of landlords to evict tenants for non-payment of rent has been <b>suspended through May 31.</b></li> </ul>
Social Development	1-800-442-9799 (to report safety concerns for children and adults)	<ul style="list-style-type: none"> <li>Social workers continue to provide essential services to protect children and adults.</li> <li>Notify Social Development of any situation that causes concern for the safety of children or adults at <b>1-800-442-9799.</b></li> </ul>
Food Banks	<a href="http://www.nbinfo.ca/">http://www.nbinfo.ca/</a> (Human Development Council database)	<ul style="list-style-type: none"> <li>The Human Development Council maintains the New Brunswick Community Services Database, which includes information on community services such as food banks.</li> </ul>
Procurement	<a href="mailto:SPsuppliers@snb.ca">SPsuppliers@snb.ca</a>	<ul style="list-style-type: none"> <li>Email address established for enterprises to contact GNB to assist with procurement of essential supplies (PPE, sanitizer, etc.)</li> </ul>
Canada Child Benefit (CCB)	1-800-387-1193 (English); 1-800-387-1194 (French)	<ul style="list-style-type: none"> <li>An extra \$300 per child through the CCB for 2019-20. This will mean approximately \$550 more for the average family.</li> <li>Those who already receive the CCB do <b>not</b> need to re-apply.</li> <li><b>Available in May.</b></li> </ul>
Goods and Services Tax (GST) Credit	1-800-387-1193 (English); 1-800-387-1194 (French)	<ul style="list-style-type: none"> <li>For low and modest income, the average annual boost is \$400 for single individuals and close to \$600 for couples.</li> <li><b>Available in May.</b></li> </ul>
Employment Insurance (EI)	Visit <a href="http://canada.ca">canada.ca</a> and click Employment Insurance to apply online.	<ul style="list-style-type: none"> <li>For persons who were recently laid off or have reduced hours and qualify for EI benefits.</li> </ul>
Canada Revenue Agency (CRA)	CRA Accounts and Payments (individuals):	<ul style="list-style-type: none"> <li>The due date for filing <b>individual tax returns</b> has been extended to <b>June 1, 2020.</b></li> <li>Taxpayers will have until <b>September 1, 2020</b> to pay any 2019 income tax amounts owed.</li> </ul>

	1-800-959-8281 (English); 1-800-959-7383 (French). Visit <a href="http://Canada.ca">Canada.ca</a> and click <b>Taxes</b> for more info.	<ul style="list-style-type: none"> <li>You will be able to apply for the new Canada Emergency Response Benefit (\$2000 per month) online or using a dedicated phone line starting in early April.</li> </ul>
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Program / Service	Contact Information	Measure/Benefit
<b>BUSINESS</b>		
<b>GNB Business Navigator (ONB)</b>	1-833-799-7966 <a href="mailto:nav@navnb.ca">nav@navnb.ca</a>	<ul style="list-style-type: none"> <li>Assistance to New Brunswick businesses</li> <li><b>Support for small business</b> – working capital - loans up to \$200,000 to help respond to challenges associated with COVID-19. Details will be announced.</li> <li><b>Injecting needed working capital for mid-to-large employers</b> ONB will make available support mid-to-large sized employers.</li> <li><b>ONB will also provide – upon request – working capital in excess of \$200,000</b> to help large employers manage the impacts of COVID-19 on their operations.</li> </ul>
<b>WorkSafeNB (WSNB)</b>	1 800 999-9775	<ul style="list-style-type: none"> <li>Occupational health and safety information; best practices on creating safe workplace conditions during pandemics; employer and employee responsibilities; right to refuse unsafe work info</li> <li><b>Elimination of interest on WSNB assessment premiums</b> The collection of assessment premiums will be deferred for three months.</li> </ul>
<b>Employment Standards</b>	1-888-452-2687 <a href="mailto:dpetlinfo@gnb.ca">dpetlinfo@gnb.ca</a>	<ul style="list-style-type: none"> <li>Information on rights and responsibilities of both employers and employees</li> <li>Online portal to file a complaint</li> </ul>
<b>Property Taxes</b>	1-888-762-8600 (Service New Brunswick)	Though business property taxes must be paid by May 31, late penalties will be reviewed on a case-by-case basis to see if the penalty can be waived due to undue financial challenges, such as having to close a business due to COVID-19.
<b>Canada Revenue Agency (CRA)</b>	CRA Accounts and Payments (business): 1-800-959-5525 (English); 1-800-959-7775 (French).  Visit <a href="http://Canada.ca">Canada.ca</a> and click <b>Taxes</b> for more info.	All businesses may defer, until after August 31, 2020, the payment of any income tax amounts that become owing on or after March 18 and before September 2020.